

MONTHLY REPORTS MONROEVILLE PUBLIC LIBRARY



*Star Wars Day 6/29/19

CHILDREN'S

1017 attended 40 programs

513 kids served in 18 outreaches

MATERIALS

44,479 books circulated - 16% increase from 2018

9,551 DVDs circulated - 1% increase

STORIES FROM THE FLOOR

BY HOPE BENSON

Comment from a patron on 6/7:

Monroeville Library is awesome! My grandkids always ask to go there. The library offers so many options for learning and playing in the Children's Room- from trains, Lego's, building sets, tablets to the awesome collection of books. Additionally, it has so many programs for all ages to enjoy throughout the week. The staff is friendly and so helpful, and do a great job to provide a colorful, fun and interesting place for children. It has improved so much since I brought my kids there many years ago.



Shawna Ilagan I've been to a lot of libraries in my day and yours is the best! I'm so lucky we only live 5 miles away!

Like · Reply · 5d · Edited



*Star Wars Day 6/29/19



*Tot Time June 2019

Stories from the Floor (Continued):

Pride Month Display: Though there were some patrons who expressed concern about our Pride display for the month of June, far more went out of their way to thank us and express how much they appreciated us having a display for Pride month. Several parents approached staff and commented that they never knew there was this many children's books about LGBTQ topics and they never would have thought of using books to expose their children to the topic.



*Tot Time June 2019



Stacy Williams- Kropp We were there yesterday and my daughter wants to go back today ! lol

Like · Reply · 3w

PASSIVE NUMBERS:

- BOOK SLIPS: 48
- DOOR COUNT: 3557
- EARLY LITERACY CENTER USE: 84

Our **Make a Wreath program** was very successful. We had such a great (and unexpected) turn-out we ran out of supplies. To quell the disappointment, we assured the patrons we learned a lot and would have more supplies when we do the program again in the fall. One of the women who attended shared that her daughter had just moved to Monroeville with her family less than a month ago. The patron exclaimed about how great the program was and how it really helped make her daughter and family feel like part of the community. She thanked us for helping her daughter in that unexpected, but profound way.

Stories from the Floor (Continued):

On June 12th, we had a grandmother stop in and look around. When staff approached her and asked if we could help her, she told us why she was there. Her daughter and grandchildren live outside our area. The grandmother had been to their library with them and several others in the area (Cranberry, Economy, and others). She was coming in to refresh her memory about what our Children's Room offered. She stated that ours was the one that she used to measure all the others and theirs were coming up not as good. She stated that when she told her daughter about what our Children's Room offered compared to some of the others, her daughter was sure she was mistaken. Hence, the grandmother came in to remind herself of what we had available in the room and through programming so she could talk about it with her daughter. She called our Children's Room "open", "bright", and "inviting".

On June 19th, at Preschool Science, a patron approached staff. She said it was her son's birthday that day. When she asked him in the morning what he wanted to do for his birthday, his only two wishes were McDonalds for lunch and a trip to the library. Wow! We beat out all kinds of cool places!

Displays

Dewey Section Feature (each week we pick a different Dewey decimal number to feature...gets hard to circulate books out in front of patrons)

· Baseball · Crafts · Dinosaurs · Hidden picture

Book Series

Mental Health Month

Space

Father's Day

Pride Month

Patriotic

Playaways

*Finnegan and Friends June 2019



*Finnegan and Friends June 2019



*Snapology June 2019



* Finnegan & Friends June 2019



Stories from the Floor (Continued):

On June 18th, after Storytime, staff was approached by a long-term, regular patron. He stated he gave the employees a lot of credit. The room was very full and busy at the time. He stated that staff handled themselves well and remained patient and professional no matter how loud, crazy, or chaotic it got in the room. He stated that he watched people be rude to staff, leave messes for staff, and generally letting their children amuck and he wanted to “commend all of you” and to “let you know that there are people who notice the wonderful job that you do”. Staff thanked him.



While at one of the Pop-Up Libraries on June 24th, staff talked with a mom who was sharing how complicated a trip to the library can be with three or four small children. She shared that things actually became more difficult if all one had to do was return books.

With the drop-off boxes being locked during the hours the library is open, mothers need to unload all their children to walk the books into the library. This leads to many of them putting off coming, at which point they accrue fines, resulting in the don't visit as often or take books out as often as they might. The mom stated that the locked drop box was a real “barrier to using the library” as much as she might be able to or would like to use it.

In June 2019, the Children's Room hit and surpassed 500 followers on our Facebook page. On the Facebook page, patron Nicole Larson gave a review. She said, “Great staff and great programming. One of our favorite places!!!”

Another patron requested information about a program. We answered her via Facebook and she responded with, “Your programs are amazing. My daughter loves them!”

We've had a significant number of families coming into the library for the first time ever. They are being drawn in by their children and the outreaches in the schools enticing the kids enough to mention the library to their parents.

BY THE NUMBERS

PROGRAMS:

1017 ATTENDED 40 PROGRAMS

6/2 – MOMMY AND ME: 8
6/4 – GATEWAY HEAD START: 12
6/4 – TOT TIME: 13
6/4 – STORYTIME: 40
6/4 – ON MY WAY TO K (OMW2K): 7
6/4 – SENSORY STORYTIME: 11
**6/5 – PRESCHOOL SCIENCE: 53
6/6 – TOT TIME: 15
6/6 – STORYTIME: 34
**6/7 – SPACE CAMP: 24
6/7 – WREATH MAKING: 78
6/11 – TOT TIME: 14
6/11 – STORYTIME: 24
6/11 – OMW2K: 11
6/11 – GOOD NIGHT AT THE LIBRARY: 28
**6/12 – PRESCHOOL SCIENCE: 48
6/13 – TOT TIME: 8
6/13 – STORYTIME: 47
6/13 – Y ON THE FLY: 25
**6/14 – SPACE CAMP: 53
6/15 – MINUTE TO WIN IT OLYMPICS: 16
6/17 – MOMMY AND ME: 15
6/18 – TOT TIME: 24
6/18 – STORYTIME: 52
6/18 – OMW2K: 12
**6/19 – PRESCHOOL SCIENCE: 43
6/20 – TOT TIME: 21
6/20 – STORYTIME: 29
**6/21 – SPACE CAMP: 21
6/25 – TOT TIME: 10
6/25 – STORYTIME: 45

6/25 – OMW2K: 9
6/25 – GOOD NIGHT AT THE LIBRARY: 12
**6/26 – PRESCHOOL SCIENCE: 41
**6/26: LEGO CLUB: 22
6/27 – TOT TIME: 18
6/27 – STORYTIME: 20
6/27 – TWEEN GAMING: 4
6/27 – FINNEGAN AND FRIENDS: 18
**6/28 – SPACE CAMP: 32

****DENOTES STEM PROGRAMMING**

OUTREACH:

513 STUDENTS SERVED BY 18 OUTREACHES

6/4 – GATEWAY HEAD START: 12
6/8 – ART IN THE PARK: 210
6/10 – POP-UP
· EVERGREEN: 18
· UNIVERSITY PARK: 9
6/14 – TENDER CARE: 17
6/17 – POP-UP
· RAMSEY: 5
**6/17 – SPECIAL ED ESY
· CLASS 1: 20
· CLASS 2: 3
· CLASS 3: 5
· CLASS 4: 7
· CLASS 5: 11
6/18 – EARLY LITERACY STORYTIME: 74
6/18 – GATEWAY HEAD START: 10
6/24 – POP-UP
· EVERGREEN: 4
· UNIVERSITY PARK: 5
**6/24 – SPECIAL ED ESY
· CLASS 1: 12
· CLASS 2: 13
6/25 – EARLY LITERACY STORYTIME: 78



*Teen After School Program - Virtual Reality



*Teen After School Program - End of Year Celebration

Teen Programs

- 6/3 – Teen Gaming (13)
- 6/5 – Boards & Backyards (1)
- 6/6 – Make Your Own Moon Garden (4)
- 6/10 – Teen Gaming (7)
- 6/12 – Boards & Backyards (2)
- 6/12 – Teen Anime Club (3)
- 6/13 – Constellation Canvases (5)
- 6/17 – Teen Gaming (4)
- 6/19 – Boards & Backyards (3)
- 6/20 – Space Movie (2)
- 6/24 – Teen Gaming (5)
- 6/26 – Boards & Backyards (1)
- 6/26 – Teen Anime Club (1)

Family Programs

- 6/1 – Tee-Off Summer Reading (64)
- 6/29 – Star Wars Day (82)

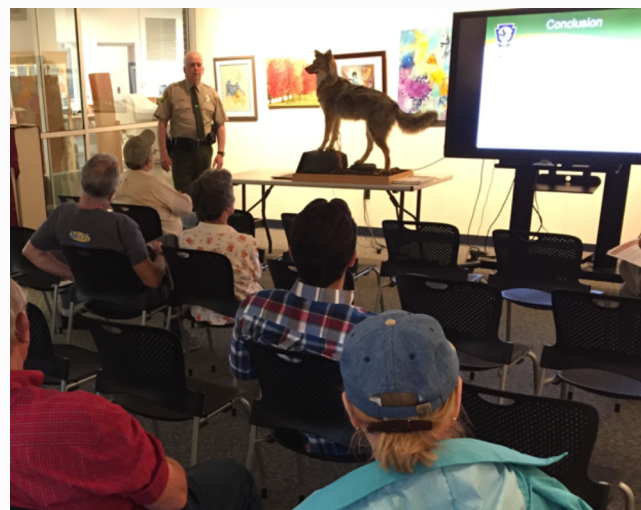
- Teen Summer Reading is space-themed this year, and the teens who have attended our craft events have been clear space enthusiasts. The teens were eager to share and discuss their knowledge of the history of space travel, their knowledge of constellations and astronomy, and their favorite science-fiction movies.

- At our mini-golf event, a mother came up to staff on her way out from finishing the event. She wanted to let us know that her son had been chanting, "The best night ever!" as they finished up the course.

- During Star Wars Day, a boy and his family approached staff, very excited to show the prize that he received during the event. The father then said, "Can I show you a picture that I took with all of the Stormtroopers?" He was beaming while he held out the picture, saying, "Where else can you get a photo like this, but the Library!"

~ Pamela Bodziock, Head of Teen Services & Assistant Director

TEEN MONTHLY BOOK
GIVEAWAY: 64 (WINNER –
DEBORAH F, AGE 13)



*Eastern Coyote Program 6/26/19 & Diamante Trio 6/12/19

ADULT SERVICES & PROGRAMMING

BY TRACY HAPPE & MARK HUDSON

319 attendees at 31 Adult Programs

- 6/1 - Hatha Yoga: 5
- 6/3 - Fan Addicts: 3
- 6/3 - Barbara Symons Book Discussion: Someone to Run With (morning): 9
- 6/3 - Barbara Symons Book Discussion: Someone to Run With (evening): 3
- 6/5 - Pennsylvania Medical Marijuana Educational Forum: 15
- 6/6 - Wise Walk: 8
- 6/11 - Writers on the Block: 6
- 6/11 - StoryShare Storytelling Guild: 4
- 6/12 - Documentary and Discussion: RBG: 18
- 6/12 - Diamanté Trio with Lilly Abreu: 27
- 6/13 - Wise Walk: 3
- 6/13 - Great Decisions: 5
- 6/13 - Social Engagement with Positive Communication: 23
- 6/17 - Beatty Pointe Book Club: 6
- 6/17 - Learn to Draw Zentangle: 14
- 6/17 - Midlife Bliss: A Workshop Series of Self-Discovery: 20
- 6/18 - Soul Line Dance Class: 18
- 6/19 - A Taste of Mediterranean Cuisine: 7

6/20 - Wise Walk: 8

6/20 - Kid Lit for Adults: From the Mixed-Up Files of Mrs. Basil E. Frankweiler: 11

6/20 - French Conversation Group: 7

6/20 - Interfaith Panel: Is Environmental Stewardship a Religious Duty: 24

6/21 - Non-Fiction Book Club: These Truths: 6

6/25 - Book Lovers Group: 8

6/25 - Writers on the Block: 8

6/26 - Wednesday Evening Book Club: An American Marriage: 10

6/26 - Science Adventures: Eastern Coyotes: 11*

6/27 - Wise Walk: 9

6/27 - Reading Social Book Club: The Lost City of the Monkey God: 9

6/27 - Great Decisions: 5

6/27 - Calliope Folk Song Night: 9

*STEM program

Computer Classes:

- Internet Basics - 2
- Word | - 2
- Mousing Around - 1
- One-on-One Tutoring - 7
- Exam Proctoring - 3

Adult Monthly Book Giveaway - 83
Winner: Teresa F.

FROM THE REFERENCE DESK:

Page 8 - Adult

~Linda Kelly helped a patron fill out paper job applications since he felt his printing was not legible.

~Tracy and Pam continue to help a patron apply for jobs online. The patron had some difficulties with completing the online paperwork and between Tracy and Pam we were able to help her complete it.

~Recent comments on computer class surveys:

“Excellent! I learned so much today. Very worthwhile. Thank you.”

“Katherine was patient with me and very knowledgeable.”

“Loved the class & loved the instructor.”

~Adult Summer Reading started off with a bang – **66** people registered the first week! By the end of June almost **90** people have registered. The first two bi-weekly winners were Jessie T. and Karen F. They both took home a recently published book in a canvas tote bag.

Displays:

~Would you like to start a Book Club? Book Club to go! Everything you need in one bag!

~Libraries are for Everyone

~As Seen on TV

~Gardening Books

~The Sun is Gonna Shine

- Outdoor Parties and Decorating

~ New and Featured Large Print, Audio, and DVDs



*Wise Walk June 2019

Wise walk End-of-Season Surveys:

What benefits does this program offer?

- Fresh air, good conversations, and racking up walking miles.
- Getting physically and mentally fit and energized
- It keeps me involved at my age.
- Exercise, great start to the day, and good interaction with others.
- New friends, positive attitude, fresh air, and nature in the morning.

Other Comments?

- It's a good activity and efficiently run
- MPL Rocks!!
- Super Program
- It is well organized
- Makes me feel energized

Databases/ Online Resources: (May)

Overdrive ebook: 1,973

Overdrive emagazines: 57

Overdrive eaudio: 1,013

Hoopla ebook, eaudio, evideo: 457

Flipster emagazines: 121

Newsletter: 265 Distributed in April

Laptop Checkout (in-house): 13

E-Circulation is Up **7%** compared to last year.

Maker Lab

Event Date	Program	# attending
6/6/19	Scratch Jr.	4
6/4/19	Children's Museum: Print Making	10
6/4/19	Kids Robotics (gallery)	10
6/4/19	Lego WeDo (gallery)	3
6/11/19	Kids 3d Design	6
6/11/19	Scratch	2
6/18/19	Carnegie Science Class (gallery)	20
6/27/19	Girls Who Code	6
6/24/19	Laser Cutting Design	2



Overview: The Maker Lab kicked off summer with a great program from the Children's Museum of Pittsburgh, who help our patrons make Print art! We also had another great program from the Carnegie Science Center where we focused in on our Summer Reading theme: Space! We had a few more drop in visitors this month and we're excited to have the open hours buzzing! The Maker Lab is starting to take off- especially with our sewing and 3d design components. I can't wait to see how well the Lab does in the future!

Thank you! I have been working at the Monroeville Public Library for a little over 3 years and have worked in the makerspace for pretty much the whole time. I am so fortunate to have had such a wonderful director, Nicole Henline, and entire library team. I've been able to help build the Maker Lab into something that I am really proud of. Sadly, I am leaving my position as Head of Technology and Innovation, but I want to thank everyone for their support and encouragement.

Sincerely, Carla White, MLIS
Head of Technology and Innovation



Star Wars Day 6/29/19

PROFESSIONAL DEVELOPMENT, PROFESSIONAL, & COMMUNITY MEETINGS

6/3 - Nicole attended a workshop entitled "How do we Know What to Pay?"

6/5 - Funfest Meeting

6/11 - Nicole - Fine Free Access Meeting at ACLA

6/12 - Barb - Circulation Advisory Group

6/13 - Nicole - LAC Meeting at Northland

6/18 - Barb, Nicole, Pam, and Hope attended Harwood Call

6/18 - Human Dignity Project Meeting

6/18 - Mark - Historical Society Meeting

6/20 - Strategic Planning Session

6/20 - Dave and Pat attended a workshop entitled "How do we Know What to Pay?"

6/21 - 6/24 - Mark - ALA Annual Conference

6/26 - Nicole - Fine Free Access Meeting at ACLA

6/26 - Nicole - PaLA Planning Meeting via Phone

5/27 - Nicole, Debbie, and Rabbi Barabara Symons met with Dillon Carr from the Tribune to discuss the HUMAN Dignity Project

~On June 2nd through 5th, Tracy Happe attended the PaLA Academy of Leadership Studies (PALS) Leadership Academy in Harrisburg. The Leadership Academy is specially designed for MLS/MLIS degreed librarians who wish to develop their skills and learn to be leaders for their libraries. With support from Nicole Henline, Tracy applied in April and was accepted. While there, Tracy developed new skills and relationships that will help her continue to be a leader as Head of Adult Services at Monroeville Public Library. Tracy will also be participating, over the next year, in a group project that is planning on creating a survey for use by the Pennsylvania Library Association Membership Committee.

~ From June 5 through 8th, Nicole was invited to be a mentor for the PaLA Director's Institute. Directors from around the state learned about embracing their leadership styles, creating community connections, and much more.

Each Thursday, at least one representative from the library attends Rotary.

Each Thursday morning, at least one representative from the library attends the MORE meetings through the Chamber.



*Art in the Park June 2019



*Snapology Program June 2019

DIRECTOR'S REPORT

Elevator

- Final Inspection happened and the elevator was opened on Friday, June 7, 2019. Final payment has been made.
- Ribbon Cutting Photo for Times Express to be planned soon.

Strategic Planning

- Full day brainstorming session will be held on June 20th for Staff department heads and board members.
- The municipal manager asked for us to begin considering capital requests. Nicole met with Tim and Josie on 7/11. Priorities include the front vestibule, outdoor lighting, HVAC, indoor lighting, sidewalks, and restrooms.

Family Place Grant

- On July 11, Nicole was informed that the Monroeville Public Library will receive a Family Place Grant. The value of the grant is over \$18,000. It includes training for the Head of Children's Services and the direction, along with \$6,000 in materials to make the library even more family friendly.
- For more information about Family Place, please visit: www.familyplacelibraries.org

Hill Group/ RAD/ ACLA

- Shared Services Steering Committee - there will be working groups to investigate potential and current shared services. Nicole is serving on the fund development work group.

Human Dignity Project

- The project will be introduced to the community at Community Day on July 27th.

Congratulations

- Please join us in congratulating Hope Benson, who received her Master in Library Science from Clarion University. She received an A+ on her thesis and was invited to publish it in a professional library journal.

Fine Free Access

- Nicole has been involved in the discussion about the possibility of the county going fine free. This is an initiative that comes from the Forbes Fund Consulting process by the RAD. Please visit acla.pbworks.com/w/page/133102515/Fine%20Free%20Access%20Team for research and other resources.

2019 STATISTICS

CATEGORY	JUNE 2019	YEAR TO DATE 2019	JUNE 2018	JUNE 2018 YTD
ITEMS CIRCULATED				
Juvenile Books	8,278	44,479	7,916	38,503
Adult Books	7,297	41,247	7,022	38,835
Teen Books	750	3,406	894	3,863
Adult and Teen Audio - Music	430	3,083	506	2,715
Adult and Teen Audio - Spoken Word	746	4,161	724	4,655
Juvenile Audio	140	653	147	640
Adult and Teen Videos	4,739	30,399	5,431	30,866
Juvenile Videos	1,626	9,551	1,959	9,967
Adult and Teen Periodicals	327	1,768	275	1,536
Adult Computer Software & Teen Gaming	37	300	105	525
Adult and Teen Playaway Audio	101	749	121	631
Juvenile Playaways	210	726	109	492
Miscellaneous Other	101	668	78	535
Inter-Library Loan	35	220	32	170
Total > >	24,817	141,410	25,319	133,933
eBook Download	2,044	11,505	1,829	11,083
eAudio Download	1,003	5,549	877	4,882
eVideo Download	5	9	4	18
Total > >	3,052	17,063	2,710	15,983
Items loaned to other libraries	6,343	39,663	5,799	35,457
TOTAL ITEMS CIRCULATED > >	34,212	198,136	33,828	185,373
Items borrowed from other libraries	5,577	35,093	5,402	30,183
REFERENCE ACTIVITY				
In-Building Questions (Reference Questions)	635	4,691	883	5,584
Technology and Instructional	485	1,472		
Patron Instructional Assistance	1,334	7,271	1,269	7,419
Welcome Desk Questions	236	1,669	217	1,355
Internet Uses - all public access	2,765	15,549	2,828	15,426
Internet Time Used - all public access/hours	2,290	12,764	2,203	12,860
WIFI Usage				
Logins	1,587	9,822	1,569	8,616
minutes	197,883	1,187,556	194,002	1,061,428
ITEMS CATALOGUED	866	5,922	534	4,131
ITEMS WITHDRAWN	475	4,574	1,099	3,667

2019 STATISTICS

Page 13- Statistics

CATEGORY	JUNE 2019	YEAR TO DATE 2019	JUNE 2018	JUNE 2018 YTD
PUBLIC IN LIBRARY	14,370	81,731	15,376	81,122
MEETING ATTENDANCE/PROGRAMS				
Program Room Usage	1,036	5,316	632	2,988
Gallery Space Usage	203	1,076	188	1,299
Conference Room	142	848	106	778
Create Space	20	177	187	532
Children's Room	113	751	194	1,389
Yolanda room	4	563	79	655
Other	15	82	98	180
Total >>	1,533	8,813	1,484	7,821
CREATE SPACE DROP INS	73	171		
SPECIAL EVENTS ATTENDANCE	425	1,390	993	1,313
OUTREACH PROGRAM ATTENDANCE	567	4,910	196	4,961
LIBRARY SPONSORED PROGRAMS (inc. outreach)				
Adult	31	152	22	112
Teen	15	119	17	122
Maker Space	9	35	21	42
Children's Room	58	277	39	210
Total Sponsored Programs >>	113	583	99	486
LIBRARY PROGRAM ATTENDANCE with outreach				
Adult	319	1,492	233	1,342
Teen	197	1,788	99	1,178
Maker Space	63	273	151	403
Children's Room	1,530	8,450	823	7,249
Total >>	2,109	12,003	1,306	10,172
BORROWER REGISTRATIONS				
Monroeville		240	72	338
Allegheny County		125	17	133
Out of County - Access		70	16	87
Out of County - Non-Access		0		2
Out of state		1		2
Total >>	0	436	105	562



*Teen Program End of Year Celebration



*Snapology



*"Get Caught Reading" Facebook Challenge